

iBodyshop Questions

Function	Question	Internal Response	Pub
<p>getTaskList</p>	<ul style="list-style-type: none"> • We would like to have these additional fields returned in the response. • Work provided (ROOTWORKPROVIDER - e.g: QBE not the brand) • Last calculation • Excess Details (if possible) 	<p>MR: It is technically possible.</p> <p>MG:</p> <ul style="list-style-type: none"> • Rondon, Magali I dont know if it would be possible to get excess details from the getTaskList because we dont store excess information in the taskProxy to my knowledge. So we'd need to look this information up from each task before returning the getTaskList response. 	<ul style="list-style-type: none"> • • •

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- We would like a list of business statuses Transitions - How can a claim transition from one status to the other.

MR: We are going to prepare a table.

MG: [Rondon, Magali](#) can you advise on an ETA on this? Will this cover all insurers or just IAG?

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<ul style="list-style-type: none"> • What are terminal states for a claim - How do we know when to close them. • Only Closed claim status appear in the closed view? 	<p>MR: Regarding IAG, there is only one Terminal State:</p> <p>Value23 - Closed (invoice paid)</p> <p>values23 - Closed (cancel)</p> <p>values23 - Closed (Completed)</p> <p>By the claim center.</p> <p>MG: Can you advise if there is any way the BMS can identify the different reasons?</p>	<ul style="list-style-type: none"> •
<ul style="list-style-type: none"> • List of Fields we can filter on eg CreationDate etc 	<p>MR:</p> <p>Can filter on any fields that are in the task response:</p> <ol style="list-style-type: none"> 1. TaskId 2. CaseId 3. ClaimNumber 4. DisplayName 5. TaskStatus: can only be Created or Closed 6. CreationDate 7. RepairerMemberId 8. invoiceId 9. invoiceNumber 10. invoiceCreationDate 11. invoiceStatus 	<ul style="list-style-type: none"> •
<ul style="list-style-type: none"> • Will the last edited change when a calculation is performed? 	<p>MR: Yes. Last Edit Date Time will change</p> <p>MG: Garrett, Michael to validate if going into damage capture and changing something updates the last edited date /time. Confirm what the triggers are for the last updated date/time to be updated.</p>	<ul style="list-style-type: none"> •

<p>updateVehicleInfo</p>	<ul style="list-style-type: none"> • Only validation errors seem to be on Damage Capture 	<p>MG: Add additional information around what other validations are, eg: registrationState.</p> <p>What other mandatory information needs to be provided</p>	<ul style="list-style-type: none"> •
	<ul style="list-style-type: none"> • What happens if we provide only some data? 	<p>MR: Just the data provided change, the rest of the information remains without modifications.</p>	<ul style="list-style-type: none"> •
	<ul style="list-style-type: none"> • Is your response on this call what you have saved currently? 	<p>MR: Yes.</p>	<ul style="list-style-type: none"> •
<p>getClaimInfo</p>	<ul style="list-style-type: none"> • Can we ensure that excess amount that is provided in either field is only for what the repairer has to collect. 		<ul style="list-style-type: none"> • • •

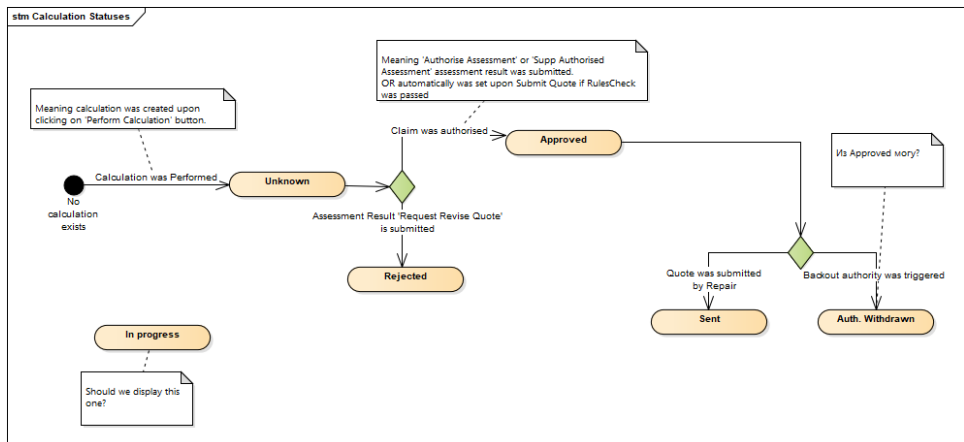
- Can we get custom er contribution amount ? include d here or on the downlo ad quote?

MR: Yes, it is technically possible

downloadQuote

- What is the calculation Status Values?

MR:



	<ul style="list-style-type: none"> • Noticed that on a download quote response you have an unknown calculation status with an invoice id and invoice number. Can you please elaborate on this? 		<ul style="list-style-type: none"> •
	<ul style="list-style-type: none"> • Ideally a combination of options between calculation status and invoice details. 		<ul style="list-style-type: none"> •
<p>performCalculation</p>	<ul style="list-style-type: none"> • Will this fail if there is anyone else in (viewing /editing) the quote? 	<p>MR: Viewing the calculation is possible in any status of the claim.</p> <p>If the calculation is being edited, it means that the calculation is unlocked for another member and locked for the repairer, then if the repairer sends a performCalculation message, a Locked error message will be sent as response.</p>	<ul style="list-style-type: none"> •
	<ul style="list-style-type: none"> • when do we get a perform calculation locked? 		<ul style="list-style-type: none"> • •

	<ul style="list-style-type: none"> • is there any restriction to when this function is called? 		•
	<ul style="list-style-type: none"> • is there a way to see if there is a calculation required before performing a calculation? 		•
submitQuote	<ul style="list-style-type: none"> • Will this fail if there is anyone else in (viewing/editing) the quote? 	MR: Equal answer than in performCalculation.	
	<ul style="list-style-type: none"> • we would like to know if a calculation needs to be performed before we can submit. 	MR: The submitQuote functionality already performs a calculation, not necessary to call performCalculation before.	•
	<ul style="list-style-type: none"> • Can we provide a calculation id that we are aware of that is used to validate? 		•

- this can be made optional in the API and can fail if it does not match in the standard calculation automatically.

- for BMS that do not provide this . automatic calculation.

- if the calculation in total has a negative between the new calculation and the supplied calculation identify submit.

updateInvoiceDetails

- Can we query the invoice given an invoice id, rather than update?

- we would like to see which at the totals are without updating them - this allows the valid id at ion just before a repair raises a notice.

MR: It is possible to send an updateInvoiceDetails request message with invoiceId field, the response will contain the invoice information already saved.

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	<ul style="list-style-type: none"> • Can we invoice the original quote while there is an open supplementary? 	<p>MR: Non, if we repairer started a supplementary quote the previous invoice is not more valid.</p>	<ul style="list-style-type: none"> •
	<ul style="list-style-type: none"> • Can a repairer void an invoice and then re issue? is there any validation on the invoice number? 		<ul style="list-style-type: none"> • •
	<ul style="list-style-type: none"> • What are valid and invalid date values? 	<p>MR: Validation on dates are related with the date format accepted by the message. (yyyy-MM-DD)</p>	<ul style="list-style-type: none"> •
	<ul style="list-style-type: none"> • How does date in / date out relate to repX? 		<ul style="list-style-type: none"> •
			<ul style="list-style-type: none"> •