

Audatex Australia Direct Debit Payment Conditions

Date Valid from 19/02/2019

Payment for all platforms and services are by direct debit only and monthly tax invoices are issued via email within 7 days after the end of each calendar month.

Fees: Fees may be charged by Ezidebit depending on the type of account selected for direct debit. These fees are outlined on the Ezidebit DDR (Direct Debit Request) Service Agreement.

<https://secure.ezidebit.com.au/webddr/Request.aspx?a=01FAgEE0-F0D0-444D-F014-7CE8CAABCAC0>

Fees / Charges

One Time Setup Fee	\$0.00	Visa/Mastercard	1.6% (min \$0.22)
Bank Account	\$0.00	Amex/Diners	3.5% (min \$0.22)
Optional SMS Reminder	\$0.00	Failed Payment Fee	\$14.80

Where someone makes a once off payment for Training via Bpoint (Visa and Mastercard), we charge a credit card surcharge fee of 1.77% including GST.

A failed payment fee of \$10 will be charged by Audatex Australia for additional administration costs incurred for each failed payment. In addition, you may be charged a failed payment fee from Ezidebit (per the Ezidebit DDR Service Agreement) as well as your bank.

AudaNet Training: The official 2-day Audatex training course costs \$600 + GST per person. Training fees are collected at the time of booking and are non-refundable.

Cancellation Policy for AudaNet Training: Training Fees are non-refundable. One months' notice required to reschedule session to an alternative date if unable to attend a session that was originally booked and paid for.

AudaNet Private: You will be billed each month for the plan that matches the usage for the month. Light: \$300 + GST per month (up to 20 Estimates), Medium: \$400 + GST per month (21 – 40 Estimates), Heavy \$600 + GST per month (41 + Estimates). The minimum amount payable per month is \$300 + GST per month and the maximum amount payable is \$600 + GST per month.

Car Quote: The cost is \$200 + GST per month.

Cancellation Policy for AudaNet Private & Car Quote: There are no lock-in contracts. To cancel or modify your service, send an email to accounts@audatex.com.au or lodge a request through our service desk support@audatex.com.au. Once cancellation has been received, we will only charge on a pro-rata basis up until the date with which we received the cancellation.